

QUALITY POLICY

CosmoPack S.r.l. considers among its primary objectives, alongside profitability, the quality of its products and services, customer satisfaction, and the continuous pursuit of new technologies and innovation, while ensuring compliance with applicable environmental and occupational health and safety regulations.

The continuous implementation of the adopted management model enables CosmoPack S.r.l. to properly plan the actions required to achieve the improvement objectives established by the Company's Management. These actions are based on the ongoing analysis of the business context, market expansion opportunities, new partnerships, and the assessment of related risks and opportunities.

To achieve these objectives, CosmoPack S.r.l. has implemented a Quality Management System (QMS) compliant with UNI EN ISO 9001:2015. All planned and operational activities are aimed at the continuous improvement of the QMS.

Main objectives:

- Improve customer satisfaction and strengthen the Company's reputation and market position.
- Strengthen relationships with customers and suppliers while developing new strategic partnerships.
- Invest in research, new technologies and product/process innovation.
- Promote employees' professional development through training and qualification.
- Select, evaluate and qualify suppliers to ensure reliable and compliant supplies.
- Continuously monitor the effectiveness and efficiency of the Quality Management System.

The Management grants Company Managers the authority and responsibility to implement the Quality Management System within their respective areas and to report on its performance and improvement actions.

Finally, the Management is committed to communicating this Quality Policy to all employees and making it available to external interested parties through appropriate communication channels.

Crespellano, 16 June 2026

The Management